

Highland City Citizen Survey

1. What are the top three reasons you live in Highland? *Check up to three.*

- Community Affluence
- Family Focused City
- High Quality Schools
- Large Lot Size
- Limited Number of Businesses
- Low Congestion
- Outdoor Recreation Opportunities
- Other: _____

2. What kind of community do you want Highland City to be and how is that different than what it is now?

3. What are the TOP 3 priorities Highland City should focus on during the next five years? *Check up to three.*

- City Library
- Communicating with Residents
- Creating a Recreation Center
- Creating Recreation Programs
- Debt Reduction
- Developing New Parks and Trails
- Economic Development
- Improving and Repairing Roads
- Increasing City Events & Programs
- Public Safety
- Zoning Changes to allow smaller lots, apartments, senior communities, condominiums/town homes, etc.
- Other: _____

4. What would you say is the quality of life in Highland City? *Mark only one oval.*

Poor ○ ○ ○ ○ Excellent

5. Please rate the following city services.

Mark only one oval per row. If you aren't sure, please skip.

	Poor	Fair	Good	Excellent
Communication with Residents	○	○	○	○
Highland Fling	○	○	○	○
Other Civic Events	○	○	○	○
Library	○	○	○	○
Road Maintenance	○	○	○	○
Snow Removal	○	○	○	○
City Cemetery	○	○	○	○
Quality of Parks	○	○	○	○
Number of Parks	○	○	○	○
Quality of Trails	○	○	○	○
Number of Trails	○	○	○	○
Code Enforcement	○	○	○	○
Garbage/ Recycling	○	○	○	○
Utility Billing	○	○	○	○
Police Crime Prevention	○	○	○	○
Police Traffic Enforcement	○	○	○	○
Fire Services	○	○	○	○
Emergency Medical Services	○	○	○	○
City Hall Hours	○	○	○	○

6. Please rate the following city staff groups on their professionalism.

Mark only one oval per row. If you aren't sure, please skip.

	Poor	Fair	Good	Excellent
General City Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Works Field Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. Please explain your answer above.

8. How would you prefer to get information from Highland City?

Check all that apply.

- City Council Meetings
- City Newsletter
- Email
- Signs around town
- Social Media
- Text
- Website
- Other: _____

9. What can Highland City do to encourage more civic involvement?

10. How long have you lived in Highland?

Mark only one oval.

- 0-5 years
- 5-10 years
- 10-20 years
- 20+ years

11. How long do you anticipate that you will continue to live in Highland?

Mark only one oval.

- 0-5 years
- 5-10 years
- 10-20 years
- 20+ years

12. What is your gender? Mark only one oval.

- Female
- Male

13. What area of Highland do you live in?

Mark only one oval.

- north of Timpanogos Highway (S.R. 92) and west of Alpine Highway (5300 W)
- north of Timpanogos Highway (S.R. 92) and east of Alpine Highway (5300 W)
- south of Timpanogos Highway (S.R. 92) and east of Alpine Highway (5300 W)
- south of Timpanogos Highway (S.R. 92) and west of Alpine Highway (5300 W)

14. Do you have any children living at home under the age of 18? Mark only one oval.

- Yes
- No

15. What is your age? Mark only one oval.

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65 or Older

16. If there is any topic regarding Highland City that you would like to comment on, please do so here.
