

Highland City Resident Survey

1. What are the TOP 2 things you like about living in Highland? *Answers are intended to be limited to items the City has control over. Check up to two.*

- Bedroom Community with Limited Businesses
- Large Lot Size / Low Density
- Activities for Adults, Families, & Youth: Events, Library Programs, Youth Council, Arts Council Activities, Rec. Leagues, etc.
- Parks and Trails
- Other: _____

2. What would you say is the quality of life in Highland City? *Mark one oval.*

Poor Excellent

3. What are the TOP 3 things you wish would change about Highland City? *Answers are intended to be limited to items the City has control over. Check up to three.*

- Adding Senior Programs
- Better Maintenance of Parks & Trails
- Increased Focus on Long-term Financial Health of the City
- Increased City Events & Programs
- Increased Communication / Transparency
- Increased Economic Development Efforts
- Increased Fire Department Funding
- Increased Library Programs & Materials
- Increased Police Department Funding
- Increased Road Repair & Reconstruction
- Zoning Changes to Allow Senior Communities
- Zoning Changes to Allow for High Density Apartments in Town Center
- Zoning Changes to Allow Smaller Lots, Condominiums, Town homes, etc.
- Other: _____

4. How long has it been since you've visited the Highland City Library? *Mark one oval.*

- 0-2 years
- 2-6 years
- 6-9 years
- Never

5. Why do you visit or would consider visiting the Library? *Check all that apply.*

- Books
- Special Events
- Story Time
- Computer Sse / WIFI Access
- Quiet Space
- Research Assistance
- Proctored Tests
- Attend a Class
- Borrow a Movie / Music

6. Please rate the following City personnel groups on their professionalism. *Mark one oval per row.*

	Poor	Fair	Good	Excellent	No Opinion
Elected Officials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General City Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Works Field Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. Please elaborate on your response above.

8. How would you rate the City's following communication methods? *Mark one oval per row.*

	Poor	Fair	Good	Excellent	No Opinion
City Newsletter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Email Alerts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Signs in Town	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social Media	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Text Alerts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. How likely would you be to support the City in raising additional funds through fees or taxes for the following categories? *Mark one oval per row.*

	Very Unlikely	Unlikely	Likely	Very Likely
City Events & Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parks & Trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Road Maintenance & Repair	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. If the City were to begin live streaming City Council meetings, how often would you view the video? *Mark one oval.*

- Likely never
- Only for specific topics that interest me
- Every or almost every meeting

11. Please rate the following City services.

	Poor	Fair	Good	Excellent	No Opinion
Building Permitting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Business Licensing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cemetery Arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Hall Hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Code Enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication with Residents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Paramedic Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fire Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Garbage/ Recycling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Highland Arts Council	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Highland Fling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other Events & Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of Parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of Trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Crime Prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Traffic Enforcement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Road Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snow Removal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utility Billing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. In general, what do you think is the proper density for Highland outside of City Center?

- 1 home per acre (average 35,000 square foot lots) or R-1-40 zoning
- 1.5 homes per acre (average 25,000 square foot lots) or R-1-30 zoning
- 2 homes per acre (minimum 20,000 square foot lots) or R-1-20 zoning
- Other: _____

14. How long have you lived in Highland?

- 0-5 years
- 5-10 years
- 10-20 years
- 20+ years

15. How long do you anticipate continuing to live in Highland?

- 0-5 years
- 5-10 years
- 10-20 years
- 20+ years

16. What is your gender?

- Female
- Male

17. What area of Highland do you live in?

- North of Timpanogos Highway (S.R. 92) and west of Alpine Highway (5300 W)
- North of Timpanogos Highway (S.R. 92) and east of Alpine Highway (5300 W)
- South of Timpanogos Highway (S.R. 92) and east of Alpine Highway (5300 W)
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18. Do you have any children living at home under the age of 18?

- Yes
- No

19. What is your age?

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65 or Older

20. If there is any topic regarding Highland City that you would like to comment on, please do so here.

12. If you marked "Poor" or "Fair" on any category, please let us know what you would like to see changed.
